



This datasheet was produced on 26th March 2010

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Premier Account Datasheet

High-risk business? With the Premier Account we consider ALL businesses (except for those that are on the prohibited business list) and financial circumstances in all European countries. These include drug related paraphernalia (excluding seeds, herbal highs & growing kits), mobile phones, claims management etc.

Prices include VAT and are non negotiable so please do not ask us to make an exception.

Prices and Costs	
⌘ Application Fee	X
⌘ Annual Fee	X
⌘ Account set-up Fee	£230
⌘ Monthly Fee	£17.25
⌘ Gateway Fee	£0.30 per transaction
⌘ Credit Card Transaction Fee	4.40%
⌘ Debit Card Transaction Fee	4.40%
⌘ Initial Contract Period	12 months
⌘ Chargeback Fee	£20
⌘ Settlement Period	Weekly, 14 working days in arrears
⌘ Rolling Reserve	X
⌘ Remittance Transfer Fee	X

Minimum Remittance Amount

X

Supported Information

Supported Currencies

Algerian Dinar
Argentine Peso
Aruban Guilder
Australian Dollar
Bahamian Dollar
Bahraini Dinar
Baht
Balboa
Barbados Dollar
Belize Dollar
Bermudian Dollar
Boliviano
Bosnian Dinar
Brunei Dollar
Burundi Franc
Cambodia Riel
Canadian Dollar
Cape Verde Escudo
Cayman Islands Dollar
Cedi
CFA Franc BCEAO
CFA Franc BEAC
CFP Franc
Chilean Peso
Colombian Peso
Comoro Franc
Cordoba Oro
Costa Rican Colon
Croatian Kuna
Cuban Peso
Cyprus Pound
Czech Koruna
Dalasi
Danish Krone
Denar
Djibouti Franc
Dobra
Dominican Peso
East Caribbean Dollar
Ecuador Sucre
El Salvador Colon
Ethiopian Birr
Euro
Falkland Islands Pound
Fiji Dollar
Forint
Gibraltar Pound
Gourde
Guarani
Guinea - Bissau Peso
Guinea Franc
Guyana Dollar
Hong Kong Dollar
Iceland Krona
Indian Rupee
Iranian Rial
Iraqi Dinar

Jamaican Dollar
Jordanian Dinar
Kenyan Shilling
Kip
Kroon
Kuwaiti Dinar
Kwacha
Latvian Lats
Lebanese Pound
Lek
Lempira
Leone
Leu
Lev
Liberian Dollar
Libyan Dinar
Lithuanian Litas
Loti
Malagasy Franc
Malaysian Ringitt
Maltese Lira
Mauritius Rupee
Metical
Mexico Peso
Mongolia Tugrik
Moroccan Dirham
Myanmar Kyat
Naira
Namibian Dollar
Nepalese Rupee
Netherlands Antilles Guilder
New Guinea Kina
New Kwanza
New Taiwan Dollar
New Zaire
New Zealand Dollar
New Zloty
North Korean Won
Norwegian Krone
Nuevo Sol
Ouguiya
Pakistan Rupee
Pataca
Philippine Peso
Pounds Sterling
Pula
Rial Omani
Rufiyaa
Rupiah
Russian Ruble
Rwanda Franc
Saudi Riyal
Seychelles Rupee
Shekel
Singapore Dollar
Slovak Koruna
Solomon Islands Dollar
Som
Somalia Shilling
Sri Lanka Rupee
St Helena Pound
Sudanese Pound

	<p>Suriname Guilder Swaziland Lilangeni Sweden Krona Swiss Franc Syrian Pound Tajik Ruble Taka Tala Tanzanian Shilling Tenge Timor Escudo Tolar Tonga Pa'anga Trinidad & Tobago Dollar Tunisian Dinar Turkish Lira Uganda Shilling Ukrainian Hryvnia United Arab Emirates Dirham Uruguayan Peso US Dollar Vanuatu Vatu Venezuela Bolivar Viet Nam Dong Won Yemeni Rial Yen Yuan Renminbi Yugoslavian New Dinar</p>
<p>⚙ Price Per Currency</p>	<p>FREE</p>
<p>⚙ Supported Countries</p>	<p>United Kingdom Andorra Austria Belgium Bulgaria Croatia Cyprus Czech Republic Denmark Estonia Finland France Germany Gibraltar Greece Hungary Iceland Ireland Israel Italy Latvia Liechtenstein Lithuania Luxembourg Macedonia Malta Monaco Netherlands</p>

	Norway Poland Portugal Romania San Marino Slovakia Slovenia Spain Sweden Switzerland Turkey
☛ Supported Entities	Partnership Limited Company (Ltd) Public Limited Company (Plc) Corporation (for profit) Corporation (non-profit)
☛ Credit & Debit Cards Accepted	Visa MasterCard Amex Visa Debit Visa Electron Mastercard Debit Maestro Available soon
☛ Minimum transaction value	✘
☛ Deferred Payment Facility	✓
☛ American Express Supported	✓
Integration and Anti-Fraud Issues	
☛ Comprehensive Anti-Fraud Systems	✓
☛ 3D Secure Compatible	✓
☛ Integration Guide	✓
☛ FREE Technical Support (helpline)	✓
Features and Value Add	
☛ FREE VPOS System	✓
☛ Repeat Billing Facility	✓
☛ Customer Management System	✓



Application timescales & process

Once the application has been received and approved, the account can be up and running in less than 48 hours. During busy periods the application process may take 5 working days (from the time of receiving your documents)

VPOS System (Virtual Point Of Sale)

The VPOS (Virtual Point Of Sale) is a Windows-based software application that provides all the necessary features required for processing credit and debit card transactions quickly and easily in situations where cards are not present. Virtual Terminal is a straightforward, powerful and effective tool that helps companies boost sales.

Repeat Billing Facility

With the Premier Account the recurring billing tool allows you to create, update, and search for recurring billing records. Once you set up your recurring billing records, we do the rest, processing the recurring transactions for the amount, at the frequency, and over the time period that you specify.

Batch Processing

The Merchant Batch Process allows you to easily process Purchase, Authorisation, Settlement, and Credit transaction requests through the transaction processing engine, simply by creating a CSV file and uploading it via a secure FTP connection. When you process transactions using this method, you can also use the back-office tools to run reports on your transaction requests, to view their status, totals etc.

Integrating your website with Web Merchant

There are numerous ways to integrate your eCommerce website with the Web-Merchant service. The method you choose will depend on your individual requirements. All guides, manuals and API's are available from our website to download.

Anti-Fraud Solutions

Security is probably one of the most significant concerns for both the shopper and the retailer during an online transaction. In reality an online transaction is probably more secure than a card transaction in a shop or conducted over the telephone or by fax, as the information transmitted online is highly encrypted using complicated logarithm combinations. All three accounts come with anti-fraud solutions as standard helping you to avoid fraudsters and tipping you off when a transaction looks suspicious or too good to be true.

The anti-fraud solution supports the latest international security checks including MasterCard SecureCode and Verified by Visa. Plus, you can configure your own security checks using our online management facilities.

For much more information on all the above features, plus many many more, please visit us at:

www.web-merchant.co.uk